



Community Navigator Service

Offering personalised signposting and Information Provision for families of 0-25 year old's with SEND in Shropshire



Info@paccshropshire.org.uk

We understand how difficult and overwhelming it can be to navigate your child or young persons journey. PACC's Community Navigator Service is open to any Parent Carer of a child/ young person ages 0-25 with SEND in Shropshire.

How can PACC Help?

You will be offered an initial 30-minute phone/ Teams call with a Navigator. All of PACC's Navigators are Parent Carers themselves, so have both a lived and work experience of the SEND system in Shropshire. Following the call you will receive an email with information and signposting.

What can I speak to a Navigator about?

- Social Opportunities
- Finances and Benefits
- Staying Healthy
- Mental Health Support
- Being Part of the local community
- Housing Options
- Support for Parent Carers
- Support for Families
- Employment and Volunteering
- Help navigating the SEND system
- Education
- Education, Health and Care Plans
- Annual Reviews
- Activity Plans

How long will I wait for a call?

We try to book calls as soon as possible, usually within 72 hours of a request. Our Navigators work Monday to Friday Term-Time only.

How do I request a call?

More information can be found here:



Information & Support | Influence & Change



SEND Signposting

Children's Social Care

The following QR codes will take you to pages which include information on support and services in relation to Social Care for children with SEND in Shropshire.



Early help

Early help is about children, young people and families getting the right help at the right time, to prevent issues from getting worse.



Disabled Children's Team

The team offers a person-centred approach where children with a disability are regarded as children first and as children with additional needs second. We can provide information, support, and advice when a child's disability is complex, and specialist social work assessment and intervention if required.



Parent carer needs assessment

A parent carer, like all carers, is entitled to a carer's assessment to find out what help they need and how these needs can be met. In the case of parent carers, the assessment is known as a parent carer needs assessment.



Direct payments

A direct payment is a way of delivering a social care personal budget. It's used to meet an assessed social care need. The aim of providing a direct payment is to increase an individual's independence and choice by giving them control over the way the services they are assessed as needing are delivered.



SEND Signposting

Health

The following QR codes will take you to pages which include information on support and services in relation to health services for children and young people with SEND in Shropshire.



ERIC is the national charity dedicated to improving children's bowel and bladder health. Our mission is to reduce the impact of continence problems on children and their families.



Children's Speech and Language Therapy



Advice about how to support children and young people's speech, language and communication or their eating, drinking and swallowing.



Children's Occupational Therapy



Occupational Therapists provide advice and intervention where needed, for children who have functional difficulties with self-care, classroom activities and leisure



Wheelchair and Posture Service



Shropshire Wheelchair and Posture Service is a clinically-led service which meets the posture and mobility needs of people with a long term disability of all ages across the whole of Shropshire.





SEND Signposting

Finances and Benefits

The following QR codes will take you to pages which include information on support and services in relation to financial support..



Benefits Calculator

We know money worries can be overwhelming. But you're not alone. Learn more about specific benefits and other types of support you're entitled to.



Disability Living Allowance (DLA)

Disability Living Allowance (DLA) for children may help with the extra costs of looking after a child who: is under 16, has difficulties walking or needs much more looking after than a child of the same age who does not have a disability



Carer's Allowance

You could get £83.30 a week if you care for someone at least 35 hours a week and they get certain benefits. You do not have to be related to, or live with, the person you care for.



Citizens Advice Shropshire

Citizens Advice provide free, independent, confidential and impartial advice to everyone and campaign to improve the policies that affect people's lives.



Local Offer

Caring for children and young people with a special education need or disability can have an impact on family finances. You may be eligible for financial support.



Shropshire Parenting Help and Support Line

01743 250950

Mon - Thurs, 9.30am - 4.30pm
Fri, 9.30am - 3.30pm

No judgment, just support.



 Shropshire Supporting Families through Early Help

 Shropshire Council